



Gift voucher terms & conditions

- **All gift vouchers are valid for 6 months from point of sale. Your Gift Voucher features a unique reference code and cannot be extended beyond the expiry date shown on the back of the voucher.**
- **All vouchers are non-transferable and non-refundable. Please contact the hotel beforehand if you have any dietary requirements.**
- **Advance bookings are necessary and reservations are subject to availability.**
- **Specific service vouchers and monetary vouchers may only be redeemed once, may not be exchanged for cash, replaced if lost and are non-transferable. Once initially redeemed any outstanding amounts cannot be transferred to a future visit.**
- **Voucher must be presented by the bearer on arrival at the relevant property. If not presented, an alternative method of payment will be required.**
- **Monetary vouchers must be redeemed at one time, no change or cash back will be given and no voucher for the difference will be issued. No photocopies will be accepted.**
- **Any changes to experiences will be advised at time of booking.**
- **Late cancellation of reservations, within the prescribed cancellation policy, will render the voucher null & void.**
- **Voucher must be used by persons over 18 years of age only.**
- **Terms & Conditions are subject to change.**